



FRAUD, BUSINESS ETHICS and COMPLIANCE NOTICE

Customize Care LLC
1 University Plaza Drive, Suite 307
Hackensack, NJ 07601

The National Institute for Home Care Accreditation requires us to inform you of our commitment to our compliance with laws and regulations governing our business practices and direct service delivery and to the highest level of integrity, ethical standards in our dealing with the people and communities served by the organization.

Therefore, it is the policy of the organization to deliver service and conduct its business in compliance with all applicable laws, regulations and ethical standards and have established mechanisms to prevent and detect fraud, ensure conformity with laws, regulations, program requirements and guidelines, and ethical business practices by all its employees.

Should you at any time observe the staff of the organization doing anything illegal, fraudulent or be asked by a staff member to do something you believe to be fraudulent, contrary to the law or program regulations or guidelines or unethical, please call the agency at 347-843-7700 and ask to speak with the Chief Executive.